

Heather J. Brunner

CEO, WP Engine



Dear WP Engine customer,

As a valued WP Engine customer, I wanted to update you on recent developments relevant to our platform and the broader WordPress community.

Recently, questions have been raised about the stability, leadership and governance of WordPress as Matt Mullenweg, CEO of Automattic and co-founder of WordPress, has attacked not just WP Engine and our family of brands, but our customers and millions of other community members.

Throughout, we have taken clear and direct technical and [legal action](#) to protect you and limit impacts to the broader community. From deploying scalable new update technology, to releasing new versions of our plugins, we have worked around the clock to minimize the impact on customers' everyday workflows, and will continue to do so. [Click here](#) for further information.

Our customers are our number one priority, and it is our job to ensure nothing interferes with the stability and security of your websites. It is our sincere hope that the measures we have taken have limited the disruption you have experienced from these events.

WordPress is bigger than one person or one company, and we are committed to the original mission. WordPress is designed for everyone. It is open source software, and it is welcoming and inclusive. We will do everything in our power to keep it that way.

I want to thank you for your continued support and partnership. While this matter may attract additional media coverage, it will not be a distraction to us or hamper our ability to serve you. The entire team at WP Engine is working tirelessly to ensure your sites remain secure, reliable and performant.

The WordPress community is strong, vast, and incredibly resilient. We are devoted to WordPress and believe the best is yet to come.

Please feel free to reach out to your account manager or our technical support team if you have any concerns or need more information. We are proud to play a part in powering your business.

With gratitude,
Heather



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